

Fair hearing requests concerning the EBT do not require any special handling and EBT issues should be coded, as appropriate, using one or more of the issue codes currently established. The issue codes have been modified to reflect the term "EBT" and revised pages are attached. Generally, the following issue codes would be used when coding these fair hearing requests:

- 094 Any Other Manner of Payment Issue Not Identified By Other Code
(i.e. EBICS, EBT, EPFT)
- 128 General Inadequacy of Grant, Including Retroactive Benefits
- 157 Failure to Replace Electronically Issued PA Benefit-EBICS/EPFT/EBT
- 163 Failure to Issue Benefit/ID Card
- 429 Failure to Have Photo ID Taken or Failure to Replace ID
- 456 Failure to Replace Electronically Issued FS Benefit-EBICS/EPFT/EBT

If you have any questions regarding this transmittal, please contact your supervisor or Sue Fiehl at (518) 473-4779 or via e-mail 90J029.

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Mark Lacivita, Director of Administration
Office of Administrative Hearings

Attachment