



*Medical Insurance and Community Services
Administration (MICSA)*

MEDICAID ALERT

May 28, 2020

Defective Renewal Notices During COVID- 19 Emergency

This Alert is to advise Client Representatives, Providers, Hospitals Managed Long Term Care (MLTC) Plans, Advocates and all agencies assisting consumers in recertifying that due to a systems error:

During the week of May 18-23, 2020, Medicaid/ Managed Long Term Care/ Nursing Homes/ Medicare Savings Program Renewal (Recertification) Notices of Intent to close Medicaid cases were sent in error to clients whose renewals were due in May 2020. This is to inform you that the Medicaid cases will not close for any of these consumers and coverage will be extended, whether or not the client returned the renewal, as per New York State COVID-19 emergency easements.

Below is a copy of the notice going out to consumers

Client Notice:

We are writing to inform you that you received a Medicaid/Managed Long Term Care/ Nursing Homes/ Medicare Savings Program Renewal closing notice in error. Your Medicaid case will not close, you do not have to take an action to continue your Medicaid coverage. No Medicaid cases will close during the COVID 19 Emergency. Your Medicaid Renewal was due in May 2020; however, even if you did not return your renewal, your Medicaid case has been extended.

PLEASE SHARE THIS ALERT WITH ALL APPROPRIATE STAFF

NYC Medicaid Alerts are a Periodic Service of the NYC Human Resources Administration
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Steven Banks, *Commissioner* ♦ Karen Lane, *Executive Deputy Commissioner* ♦ Maria Ortiz-Quezada, *Director of EIS*

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