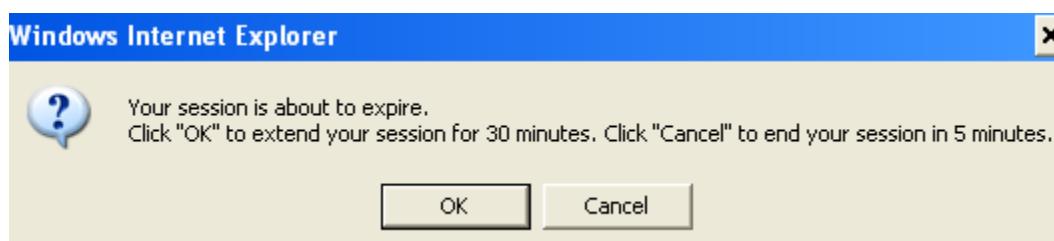


Medicare Plan Finder - General Tips

- For security purposes, your Medicare Plan Finder session will time-out after 30 minutes of inactivity. However, you have the option to extend your session if you're still working. After 25 minutes of inactivity, a pop-up box will appear and ask you whether you'd like to continue your session. Within the next five minutes, you need to select whether you'd like to extend or end your plan search.



- Tips for printing
 - For best results, use the "Print" link located in the Medicare.gov header, instead of the print option in your Internet browser (e.g. File – Print).
 - Make sure you are using the latest version of your Internet browser
 - Enable the "Shrink to Fit" option in your printer settings
 - Additionally, for optimal printing results, please follow the recommended settings shown in the table below

Options	Recommended settings
Font Size	10-points or 12-points
Paper Size	Letter or US Letter (8.5" * 11.0")
Orientation	Landscape
Page Margins	Left and Right 0.75", top and bottom 0.50"

Medicare Plan Finder Homepage

1. Using the Medicare Plan Finder, you can complete either a general plan search or a personalized plan search. For a general plan search, you only need to enter a beneficiary's zip code. For a personalized plan search, you need to enter their zip code, Medicare number, Medicare Part A or B effective date, last name, and date of birth. When possible, it is best to complete a personalized plan search in order to receive the most accurate cost estimates from the Medicare Plan Finder. This enables the plan finder to locate information about a beneficiary's coverage and extra help status; that information is then used to provide more customized estimates of what a beneficiary would pay for coverage under each health or drug plan.

Enter Your Drugs Page

1. Whenever possible, please use this page to enter information about the drugs a beneficiary takes, including the drug name, dosage, quantity, and frequency. Entering this information helps the Medicare Plan Finder provide more accurate drug cost information. If you do not add drugs on this page, the plan finder will include a cost estimate of what an average beneficiary would pay for their drug co-payments/coinsurance in each plan.
2. You can now add an unlimited number of prescription drugs to a drug list in the Medicare Plan Finder.
3. After you enter the first drug, the Medicare Plan Finder will automatically create a Drug List ID and password date for your drug list. You can use this information to go back into the plan finder at a later time and continue a plan search without re-entering all of the prescription information. From this page, you also have options to change the password date, or enter a different Drug List ID.
4. The first time you do a personalized search for a beneficiary, the Medicare Plan Finder will automatically create a Drug List ID and password date. Each subsequent time you do a personalized search for that beneficiary, the plan finder will automatically bring up the drug list for that beneficiary – you will not have to re-enter the Drug List ID or password date.
5. The “My Current Profile” box has been added to the top of every page in the Medicare Plan Finder. This box includes information about current and future coverage and subsidies, as well as a link to any effective date information for future coverage.
6. When you enter packaged drugs into the Medicare Plan Finder, please enter the actual quantity (e.g. syringes, vials, etc.) a beneficiary uses rather than the number of packages a beneficiary needs per month. For instance, let's say a beneficiary uses 28 syringes of a drug per month. The plan finder may show that those syringes come into packages of 7. However, in order to receive accurate price information, please enter a quantity of 28 syringes for that drug (instead of entering a quantity of 4 packages).
7. You can also click on the “Get Help with your Drug List” link to learn more about how to enter drugs into the Medicare Plan Finder.

The screenshot shows the Medicare Prescription Drug Finder interface. At the top left, there's a search bar labeled "Name of Drug:" with a "Find My Drug" button. Below it is a "Browse A-Z" section with letters A through Z in a grid. Two links at the bottom of this section are circled in red: "Help with common drug abbreviations" and "Get help with your Drug List". To the right, there's a "Retrieve My Saved Drug List" section with fields for "Drug List ID" and "Password Date", and a "Retrieve My Drug List" button.

MEDICINE NAME	QUANTITY	FREQUENCY	GENERIC OPTIONS	ACTION
You haven't added any drugs to your list. Search for drugs above or retrieve your previously saved drug list.				

Select Your Pharmacy Page

- Whenever possible, select one or two pharmacies on this page to get the most accurate cost estimates. This is especially important because some plans offer special, lower pricing only at preferred pharmacies (e.g. such as the Humana Wal-Mart plans). If you do not select a pharmacy and a plan offers preferred pharmacies, the cost estimates on the plan finder will reflect the preferred pharmacy pricing. If a beneficiary decides to go to a network pharmacy (instead of a preferred pharmacy), the pricing would then be higher than listed on the plan finder. For this reason, it's important to select one or two pharmacies to get the most accurate cost estimates.
- If you decide not to select a pharmacy on this page, you can view information about a plan's pharmacy network later in the search process by clicking on the link at the bottom of the Drug Costs and Coverage tab.
- This page also includes a feature that allows you to search for pharmacies in other areas (e.g. other than the zip code you entered for your plan search). This feature may be helpful for beneficiaries who travel, or who use a long-term care pharmacy that may not be located nearby.

Refine Your Results Page

- This is a new page that was not available in the old Medicare Prescription Drug Plan Finder. The purpose of this page is to provide an overview of all of the Medicare plan options available in the zip code you entered for your search.
- You can use the filters on the left side of the page to refine your plan results. For instance, you can use these filters to eliminate any plan types (e.g. PDP, MA-PD, MA-only) a beneficiary may not be interested in. This will reduce your number of plan results and also help the Medicare Plan Finder process more quickly, since the pages won't have to load as much data.

Plan Results Page

1. This page lists a beneficiary's current and future plans, followed by information about Original Medicare, Prescription Drug Plans (PDPs), Medicare Health plans with prescription drug plans, and Medicare Health Plans without prescription drug coverage. The page defaults to allow you to view 10 plans of each type. You can view more results by clicking on the links that say View 20 or View 50.
2. The results on this page are sorted in order of Lowest Annual Estimated Drug Costs (PDPs) or Lowest Annual Estimated Health and Drug Costs (MA-PDs and MA-only plans). You can change how the results are sorted by selecting a different option from the drop down menu called "Sort Results By."
3. The Medicare Plan Finder automatically displays information about 2011 plans. However, you can also view 2010 information by clicking on the link that says "View 2010 plan data."

You are now viewing 2011 plan data. [View 2010 plan data.](#)

4. The Medicare Plan Finder now displays an icon next to identify plans that have had consistently low performance over the past three years. Plans that have received quality ratings of less than three stars for three consecutive years will be identified with an icon next to their name on the Plan Results, Plan Details, and Plan Comparison pages.

 Caution: For three years in a row, the Medicare program has given this plan a low rating. If you are considering enrolling in this plan, look closely at the detailed ratings for this plan.

5. The Estimated Annual Health and Drug Costs listed on this page are estimated average amounts a beneficiary might expect to spend each year for their health and/or drug coverage (rounded to nearest \$50). The estimates include the following:
 - a. Plan benefits (coverage)
 - b. Costs for premiums, copayments, deductibles, coinsurance
 - c. Costs not covered by insurance

These estimated costs are based on actual average health and/or drug coverage use by people with Medicare, and a beneficiary's costs may differ depending on their age and health status. Also, if a beneficiary has limited income and resources, their expenses may be lower.

6. You can now use the Plan Results page to compare different types of Medicare plans. Simply check the boxes next to the PDPs, MAPDs, or MA-only plans you would like to compare and click on the orange "Compare Plans" button to compare up to three plans.
7. You can view drug tier information, formulary status, and any utilization management restrictions (e.g. quantity limits, prior authorization, or step therapy) by clicking on the "Yes" link in the Drug Restrictions column.

Plan Details or Plan Comparison Pages

1. To print drug cost information from the Drug Costs and Coverage tab, please use the “Print Plan Report” (for details about one plan) or “Print Comparison Report” (for details about two or more plans) buttons located near the bottom of the page. Using these buttons, you’ll be able to print portrait-style reports that contain all of the information beneficiaries may want to know about a drug plan, including contact information, plan ratings, monthly premium, annual deductible, annual and monthly costs, drug restrictions, Saved Drug List ID and password date, as well as the cost for each drug during each phase of the Part D benefit. Also, keep in mind that if a beneficiary does not want to use mail order, you don’t need to print the last few pages of the reports.
2. You can access additional information about Part B covered drugs, Optional Supplemental Benefits (e.g. vision, dental, etc.), inpatient hospital benefits, mental health benefits, and SNF benefits by clicking on any of the links that say “More Details” from the Health Plan Benefits tab.
3. You can also use the “Email” link in the Medicare.gov header to email and share any page of a Medicare Plan Finder. For instance, you could use the “Email” link to send a beneficiary an electronic version of their Plan Comparison page while counseling them over the phone.

The screenshot shows the Medicare.gov homepage. At the top, there's a blue header with the Medicare.gov logo and "The Official U.S. Government Site for Medicare". On the right side of the header, there are links for "Sign In to MyMedicare.gov", "Search", and "FAQ". Below the header, there's a search bar with the placeholder "Search Medicare.gov" and a "Search" button. Underneath the search bar are several links: "Email", "Print", "Bookmark & Share", "RSS", "Español (Spanish)", and font size controls ("A A A"). A red arrow points to the "Email" link. Below this is a navigation menu with five green buttons: "Home", "Manage Your Health", "Medicare Basics", "Resource Locator", and "Help & Support". Underneath the menu, there are links for "Learn More About Plans", "Help", and "Glossary". At the bottom of the header, a breadcrumb trail shows the user's path: "Home > Medicare Plan Finder > Enter Your Drugs > Select Your Pharmacies > Refine Your Plan Results > Your Plan Results > Plan Comparison". The main content area has a title "Your Plan Comparison". On the right side of the content area, there are buttons for "My Current Profile" and "Additional Tools", and a field for "Zip Code" with the value "33025".

Online Enrollment Center Pages

1. When you click on any of the “Enroll” buttons in the Medicare Plan Finder, a new pop-up window will appear to take you to the Online Enrollment Center. Your plan finder search window will remain open in case you need to return to your search results for any reason.
2. When you have completed an enrollment, you have the option to either print the enrollment confirmation page or email the enrollment confirmation.