



*Medical Insurance and Community Services
Administration (MICSA)*

MEDICAID ALERT

June 7, 2016

The Medical Assistance Program
Pooled Trust Unit, Trust Unit

This is to inform Providers, Client Representatives, Hospitals, Certified Health Agencies (CHHA) and Community Based Organizations that, effective immediately, the Pooled Trust/Trust Unit is no longer part of Eligibility Information Services (EIS). This Unit now reports to the Centralized Surplus Division.

The Pooled Trust/Trust Unit liaison will continue to receive inquiries and referrals from all Medical Assistance Program areas. These inquiries or referrals can be regarding new applications and undercare actions for community Medicaid cases submitted either through an Outstationed Eligibility Division (OED) Medicaid Office, via mail to the New Application Unit or from the Client Rep Unit, or surplus unit.

The Pooled Trust/Trust Unit has been relocated from the 7th floor to the 5th floor, at 785 Atlantic Ave. The dedicated telephone number for the Unit has changed as well. Please note that trusts cases cannot be sent directly to the trust liaison but to the appropriate area the agency is working with.

- The Pool Trust/Trust Unit telephone number remains as (929) 221-0868 (This number now is only for Trust issues)
- Their new fax number is (718) 636-7720

This Pool Trust/Trust Liaison unit is not for cases currently active with Homecare or Managed Long Term care. Those cases continue to be handled by the Homecare program and should be sent to the appropriate area.

PLEASE SHARE THIS ALERT WITH ALL APPROPRIATE STAFF

NYC Medicaid Alerts are a Periodic Service of the NYC Human Resources Administration
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