

## IMPORTANT NOTICE

Dear <Member name> ,

**GuildNet will no longer offer Managed Long Term Care (MLTC) services in Nassau County effective June 1, 2017.**

**It is important that you select a new MLTC plan before May 18, 2017 to assure a smooth transfer to your new plan.** You will continue to receive services from GuildNet until your transfer to your new plan is complete.

There are a number of plans available to you. All plans provide the same core services and benefits. Your GuildNet care manager will help you review your choices. New York Medicaid Choice (NYMC), the independent broker hired by New York State, is also available to help. NYMC can also answer questions about other plans or the transfer process. NYMC can let you know which plans work with the homecare agencies and other providers you go to. You can contact NYMC at 1-888-401-6582 between the hours of 8:30 AM and 8:00 PM Monday to Friday, 10:00 AM to 6:00 PM on Saturday. (TTY users should call 1-888-329-1541). NYMC counselors can help in all languages.

### OTHER PLANS AVAILABLE IN NASSAU COUNTY

**Aetna Better Health  
Aetna Better Health FIDA  
AgeWell New York  
AgeWell New York FIDA  
CenterLight PACE  
Centers Plan for Healthy Living  
Elderplan, DBA HomeFirst  
Elderplan, Inc MAP  
Elderplan, Inc FIDA  
Extended, LLC  
Fidelis Care at Home  
Fidelis Care FIDA  
GuildNet Gold MAP  
GuildNet Gold Plus FIDA  
Healthfirst AbsoluteCare FIDA  
Healthfirst Complete Care MAP**

**Integra  
Northshore, LIJ  
Northshore LIJ-FIDA Live Well  
RiverSpring at Home  
RiverSpring FIDA  
Senior Health Partners  
Senior Whole Health MAP  
VNSNY CHOICE  
VNSNY CHOICE Total MAP  
VNSNY CHOICE FIDA Complete  
Wellcare Advocate**

If you have both Medicare and Medicaid, and you live in Nassau you may choose to enroll in GuildNet's Medicaid Advantage MAP program. You may also choose our FIDA plan.

Please review the list of plans above offered in Nassau County. If you have any questions about your care or your choices, please contact your GuildNet Care Manager at 1-800-932-4703 between the hours of 8:30 AM and 5:00 PM, Monday to Friday.

We are committed to assisting you with this process. Your care manager will call to discuss your options and will let you know about other managed long term care plans that provide service in your area.

Sincerely,

*Elaine Morgan*

Elaine Morgan, RN, BSN, MS  
Senior Vice President

## IMPORTANT NOTICE

Dear <Member name> ,

**GuildNet will no longer offer Managed Long Term Care (MLTC) services in Suffolk County effective June 1, 2017.**

**It is important that you select a new MLTC plan before May 18, 2017 to assure a smooth transfer to your new plan.** You will continue to receive services from GuildNet until your transfer to your new plan is complete.

There are a number of plans available to you. All plans provide the same core services and benefits. Your GuildNet care manager will help you review your choices. New York Medicaid Choice (NYMC), the independent broker hired by New York State, is also available to help. NYMC can also answer questions about other plans or the transfer process. NYMC can let you know which plans work with the homecare agencies and other providers you go to. You can contact NYMC at 1-888-401-6582 between the hours of 8:30 AM and 8:00 PM Monday to Friday, 10:00 AM to 6:00 PM on Saturday. (TTY users should call 1-888-329-1541). NYMC counselors can help in all languages.

### **Other Plans Available in Suffolk County**

**Aetna Better Health  
AgeWell New York  
AgeWell New York FIDA  
CenterLight PACE  
Centers Plan for Healthy Living  
Extended, plans LLC  
GuildNet Gold MAP  
Fidelis Care at Home  
Integra  
Northshore, LIJ  
RiverSpring at Home  
VNSNY CHOICE  
VNSNY CHOICE Total MAP  
Wellcare Advocate**

If you have both Medicare and Medicaid, and you live in Suffolk you may choose to enroll in GuildNet's Medicaid Advantage program.

Please review the list of plans above offered in Suffolk County. If you have any questions about your care or your choices, please contact your GuildNet Care Manager at 1-800-932-4703 between the hours of 8:30 AM and 5:00 PM, Monday to Friday.

We are committed to assisting you with this process. Your care manager will call to discuss your options and will let you know about other managed long term care plans that provide service in your area.

Sincerely,

*Elaine Morgan*

Elaine Morgan, RN, BSN, MS  
Senior Vice President

## IMPORTANT NOTICE

Dear <Member name> ,

**GuildNet will no longer offer Managed Long Term Care (MLTC) services in Westchester County effective June 1, 2017.**

**It is important that you select a new MLTC plan before May 18, 2017 to assure a smooth transfer to your new plan.** You will continue to receive services from GuildNet until your transfer to your new plan is complete.

There are a number of plans available to you. All plans provide the same core services and benefits. Your GuildNet care manager will help you review your choices. New York Medicaid Choice (NYMC), the independent broker hired by New York State, is also available to help. NYMC can also answer questions about other plans or the transfer process. NYMC can let you know which plans work with the homecare agencies and other providers you go to. You can contact NYMC at 1-888-401-6582 between the hours of 8:30 AM and 8:00 PM Monday to Friday, 10:00 AM to 6:00 PM on Saturday. (TTY users should call 1-888-329-1541). NYMC counselors can help in all languages.

### Other plans available in Westchester County

**AgeWell New York**  
**AgeWell New York FIDA**  
**AlphaCare of New York**  
**ArchCare Community Life**  
**CenterLight PACE**  
**Centers Plan for Healthy Living**  
**Elderplan DBA HomeFirst**  
**Elderplan, Inc MAP**  
**Fidelis Care at Home**  
**Integra**  
**Montefiore Diamond Care**  
**RiverSpring at Home**  
**Senior Health Partners**  
**Senior Whole Health MAP**

**VNSNY Choice  
VNSNY Choice Total MAP  
Wellcare Advocate**

Please review the list of plans above offered in Westchester County. If you have any questions about your care or your choices, please contact your GuildNet Care Manager at 1-800-932-4703 between the hours of 8:30 AM and 5:00 PM, Monday to Friday.

We are committed to assisting you with this process. Your care manager will call to discuss your options and will let you know about other managed long term care plans that provide service in your area.

Sincerely,

*Elaine Morgan*

Elaine Morgan, RN, BSN, MS  
Senior Vice President