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Executive Deputy Commissioner

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Dear [MemberName; B-3]:

Important Notice About How Long-Term Nursing Home Care Will be Covered Under Your Managed Long Term Care Plan

This letter is to tell you about a **change in how nursing home benefits will be covered for people in Medicaid Managed Long Term Care Partial Capitation (MLTC) Plans.**

What is the Change?

[MedicalPlan; B-4] will only cover three months of long-term nursing home care. If you are in a long-term nursing home stay for more than three months, you will be disenrolled from your plan. The three months start at the time you, your doctor and nursing home together determine that your nursing home stay is long-term. MLTC plans will still pay for temporary stays in a nursing home.

What Is a Long-Term Nursing Home Stay?

A long-term nursing home stay decision is made between you, your doctor, and your nursing home. It means that based on an assessment of your medical needs, you are not expected to return home or to another community setting. A long-term nursing home stay decision does not prevent you from changing your mind and returning to the community if it is safe for you to do so.

Does my Medicaid eligibility change if I am disenrolled from my MLTC plan?

No. Your Medicaid eligibility is not based on whether you are in an MLTC plan. It is based on the type of services you need coverage for: community-based or long-term care services.

What if I live at home and get my care at home?

If you live at home, this change does not affect you.

What if I am in a nursing home now?

You do not need to leave your nursing home because of this change. If you get long-term nursing home care for more than three months, you will get a letter from New York Medicaid Choice telling you when you will be disenrolled from your MLTC plan. Medicaid Choice will help you and give you information about other plan options.

Will the amount I pay for my care change?

If you have been paying a monthly amount to your nursing home, sometimes referred to as a NAMI, or Net Available Monthly Income amount, you should continue to pay this amount.

What if I want information about leaving the nursing home and returning home?

Talk to the social worker in your nursing home or call *Open Doors* at 844-545-7108. *Open Doors* helps people return to their homes from a nursing home.

What if I have questions?

- Your nursing home can help answer questions about how this change may impact you.
- **[MedicalPlan; B-4]** can also answer your questions. Call Member Services at **[MedicalPlanPhone; B-6]**. TTY: **[MedicalPlanTTYPhone; B-7]**.
- The Independent Consumer Advocacy Network (ICAN) can give you free, independent advice about your coverage, complaints, and appeal options. To learn, go to www.icannys.org, or call 1-844-614-8800 between the hours of 8am to 6pm. TTY/TDD Information.
- You can also call New York Medicaid Choice at 1-888-401-6582 (TTY: 1-888-329-1541) Monday through Friday, from 8:30 am to 8:00 pm and Saturday, from 10:00 am to 6:00 pm.