

CONSUMER PROPOSED EDITS

<Date>

<Case Name>

<Address>

<City, State> <Zip Code>

Dear <Consumer>

<CIN>

The New York State Department of Health wants you to know about a new program that is starting October 1, 2014.

**This program is called
Fully Integrated Duals Advantage (FIDA).**

FIDA is for adults age 21 and older who get long term care services (like homecare or nursing home care) and who have both Medicare and Medicaid. Our records show that you will be eligible to join the new FIDA program.

Beginning October 2014, you have the option of enrolling in a FIDA managed care plan that can help improve the way your Medicaid and Medicare benefits work together. Now, you receive your home care, vision, dental, and other Medicaid services through a Medicaid managed long term care (MLTC) plan, and you are able to see your doctors and get hospital care outside of that MLTC plan through Medicare. Here are some of the benefits you can receive **at no additional cost** if you enroll in a FIDA plan:

Get **all** your Medicare and Medicaid services through one health plan

A care manager will help coordinate all your services using providers in the FIDA plan network

A care plan will be tailor-made just for you

Be on the lookout for a letter with more information to help you decide whether FIDA is right for you. These letters will explain that you have the option of enrolling in a FIDA plan, or you can “opt out” and keep your Medicare and Medicaid coverage the way it is now.

Have questions about FIDA? See the FIDA Booklet that came with this letter or call the number below:

CONTACT
New York Medicaid Choice (NYMC)
1-855-600-FIDA or 1-855-600-3432
TTY: 1-888-329-1541
Monday to Friday 8:30 am to 8:00 pm

Saturday 10:00 am to 6:00 pm
Website www.nymc.com

How To Request Letter in Alternate Format or Language

This letter and the FIDA booklet are available in Braille, large-print, audio edition, or in other languages:

Spanish Russian Chinese Italian
Haitian-Creole Korean

We also have free interpreter services to answer any question you may have. To get an interpreter or request this letter in an alternate format, just call New York Medicaid Choice at 1-855-600-FIDA or 1-855-600-3432 (TTY: 1-888-329-1541).

Sincerely

New York State Department of Health

HEALTH.NY.GOV
facebook.com/NYSDOH
twitter.com/HealthNYGov