Newborn Processing Update

The systems issues regarding automated processing of newborn lines to a mother’s Medicaid case have now been resolved. SDOH system staff has run programs to automatically correct many of the cases which were initially not processed correctly due to the now resolved system glitch. The combination of the automated correction of many cases and the manual work done by HRA staff has significantly reduced the number of newborn cases that now remain to be corrected.

At this point, we believe all newborns born in 2015 submitted via the New York State automated System have been determined processed either automatically or manually. For 2014, while the automated correction process was able to correct many cases, some cases were not updated and will be manually corrected. HRA expects to have these remaining cases corrected by May 22, 2015.

In addition, SDOH has forwarded a list to HRA identifying those newborn cases still needing eligibility or retroactive managed care enrollment to the date of birth. Therefore, effective immediately, HRA/MCCS will not be accepting hospital lists to avoid duplicative work.

Please note, however, that newborns not submitted for Medicaid coverage through Vital Statistics (and the automated newborn process) must continue to be submitted to HED to have coverage established. If the mother is active on Medicaid or has been active within the last 90 days, hospitals can submit the MAP 2985 and proof of birth. If the mother is not active on Medicaid and has not been active within the last 90 days, a full DOH 4220 must be submitted for the newborn.
HRA anticipates that it will begin accepting hospital submissions of newborn updates via its Managed Care System (MCS) again on June 01, 2015. HRA has enhanced MCS to allow hospitals to submit requests for newborn updates and allow hospitals to check on the status of their submissions. We believe that this will greatly simplify our submission process for hospitals and will disallow duplicative submissions. We will provide further information and training regarding this new system within the next few weeks.

PLEASE SHARE THIS ALERT WITH ALL APPROPRIATE STAFF