

MEDICAID ALERT

December 13, 2013

Public Transportation Automated Reimbursement (PTAR)
Transition to NYSDOH

This *Medicaid Alert* is to advise Hospitals, Clinics, Dialysis Providers, Client Representatives and other Providers, authorized to use HRA Public Transportation Automated Reimbursement (PTAR) system, that effective December 30, 2013, New York State Department of Health (NYSDOH) will be assuming the administration of the PTAR system.

The new NYSDOH system, which will be operated by its eMedNY fiscal agent, Computer Sciences Corporation (CSC) will look and function (reports and queries) very similar to the current system.

HRA Medical Assistance Program's (MAP) Transportation Unit will only process reimbursement for transactions, which are closed by the Facility's Administrator by **December 13, 2013**. After this date, providers will not be allowed to closeout any previous months' transaction activity until January 1, 2014. Those transactions will have to be submitted to CSC.

The Transportation Unit will not process any new User ID requests after **December 13, 2013**, but will continue to process online transportation transactions through December 29, 2013, for currently active PTAR users. For submissions on or after December 30, 2013, submitters must sign in at the following site: www.ptar.emedny.org . If you login at the current MAP/HRA site on or after December 30, 2013, you will be instructed to use this new eMedNY web address.

In addition, effective 12/14/2013, the offline EXCEL file submission mode in PTAR will be discontinued. PTAR submitters who use this offline mode and who want to maintain PTAR status, must choose an online PTAR submission mode and request online PTAR user access for their staff to NYC or to DOH.

The eMedNY Call Center will be opened on December 30, 2013 to provide service to PTAR users. The number is (800) 343-9000 (this number is part of the State provider system used by all Medicaid providers; keep this in mind when making your selection). The Call Center days and hours of operations: Monday through Friday between 7:30 AM – 6:00 PM

PLEASE SHARE THIS ALERT WITH ALL APPROPRIATE STAFF