

PCIP State Transition Plan Grid 5-23-2013		
PCIP Customer Service Number: (800) 220-7898		
Types of Services that Require Approval	What You or Your Health Care Provider Needs to Do to Pre-Authorize	Additional Comments
Cancer Treatment – Non-surgical	If your treatment is already in progress, your provider must enter the current treatment into the on-line preauthorization system at www.eviti.com before 7/1 to prevent delays/disruption in service. All new treatments or changes to your treatment, after 7/1, require pre-authorization online at www.eviti.com . For assistance, please call (800)220-7898, request or enter Ext. 3100, and select Option 1.	<i>It is critical that the provider enter the current treatment plan in eviti.com so that an approval can be entered into the PBM system. This will prevent delays/disruption in retail pharmacy dispensing of cancer drugs.</i>
Diabetic Supplies	Purchase diabetic supplies through Express Scripts at (800) 427-6145. For assistance, please call Customer Service at (800) 220-7898.	
Durable Medical Equipment <ul style="list-style-type: none"> • Specialty Wheelchairs and seating systems • Specialty beds and/mattresses • Oxygen 	<p>You must obtain your DME through a PCIP national contract provider. Prior Authorization is required on the DME listed. If you are currently renting medical equipment and the enrollee will need it after 6/30/2013, please purchase the rented equipment from your current provider before 7/1.</p> <p>To prior authorize the equipment, your provider should call Customer Service, at (800) 220-7898, Ext. 3100, select option 4. Or the provider may visit www.pciplan.com, choose the provider tab, click on authorizations and select the DME form.</p> <p>To obtain a list of national contract providers, visit www.pciplan.com, and click on “Find a Provider”. Select the Durable Medical Equipment and Supplies document.</p>	<p><i>We can help with transition of oxygen equipment. Please contact us the week of 6-17 to allow time for equipment exchange.</i></p> <p><i>The ordering/construction of specialty wheelchairs/seating systems, beds, and mattresses with current vendors should be completed prior to 7/1. If not, the provider should submit medical necessity and specs and the work will be transitioned to a national contract provider.</i></p>

<p>Hospital – Inpatient Care</p> <p>Surgeries/Procedures Medical/Surgical/Mental Health</p> <p>Mental Health - Inpatient Care for Mental Health/Substance Abuse, including Residential and Intensive Day Treatment</p>	<p>Authorization is required from InforMed for acute inpatient care. Ask your provider/hospital to call InforMed at (800) 242-1025 or Fax clinical information to (866)-315-6314.</p> <p>If you are in the hospital as of 6/30/2013, and your stay will continue into July, your provider must call InforMed to pre-authorize the continued stay. Certain surgeries require a medical necessity review. See the attached list of surgeries that require pre-certifications.</p> <p>If you have already received approval for a surgery or procedure on the attached surgery pre-cert list AND it will take place after 6/30/2013, your provider must obtain reauthorization by following the instructions in the surgery benefit summary table. Once the procedure is approved, your provider will need to contact InforMed to pre-authorize the inpatient stay.</p>	<p><i>Provider will need to authorize continued stay after 6/30/13</i></p> <p><i>Please send a list of enrollees hospitalized and have a length of stay over 14 days, as of 6-15-2013. Include first/last/DOB/Facility/Facility location, Facility contact if available.</i></p> <p><i>Send by encrypted email to:</i> PCIP.Documents@geha.com, Delon.Pinto@opm.gov, Dennis.Hodges@opm.gov.</p>
<p>Prosthetics</p>	<p>Authorization is required for prosthetics. To authorize, contact Customer Service at (800) 220-7898, request or enter Ext. 3100, and select Option 3.</p> <p>Authorization is <u>not</u> required for mastectomy bras and prosthetics (L8000-L8039) with a diagnosis of breast cancer or post mastectomy or lumpectomy, but you must purchase through GEHA contracted providers. Visit www.pciplan.com to find a list of providers, click on Find a Provider (Prosthetics)</p>	<p><i>The ordering/construction of prosthetics with current vendors should be completed prior to 7/1. If not, the provider should submit medical necessity and specs and the work will be transitioned to a national contract provider</i></p>
<p>Prescription Drugs</p>	<p>You can purchase prescriptions through Express Scripts/ Medco. To find participating pharmacies in your area, visit www.pciplan.com. <u>Some medications may require approval</u>. For assistance, call (800) 427-6145.</p>	

	<ul style="list-style-type: none"> • Ask your physician to call Express Scripts/Medco mail services at (888) 327-9791 to obtain fax instructions. • Mail your new prescription to Express Scripts/Medco; PO Box 30493; Tampa, FL 33630-3493. • Submit a request to transfer your current prescription to mail order at www.express-scripts.com. • Contact Express Scripts/Medco customer service at (800) 427-6145 if you would like assistance with transferring your prescription. <p>NOTE: If you transfer a retail script to mail order, you will be charged the standard copay, whether it is a 30-day or 90-day supply.</p>	
<p>Specialty Drugs</p>	<p>Specialty drugs are used to treat some severe medical conditions and are usually administered by injection or infusion. See Specialty Drug Benefits in the PCIP brochure at www.pciplan.com. To obtain these medications, contact Express Scripts/Medco/Accredo at (800) 803-2523.</p>	<p><i>Please submit list of enrollees obtaining specialty drugs from home health/IV Therapy companies. Include first/last name, dob, diagnosis, medication, prescribing physician. We will attempt to transition to our specialty pharmacy company to avoid the significant penalties for the enrollee to continue with home IV Therapy providers.</i></p> <p><i>Send by encrypted email to:</i> PCIP.Documents@geha.com, Delon.Pinto@opm.gov, Dennis.Hodges@opm.gov.</p>
<p>Radiology MRI, MRA, CT, PET, Nuclear Scans</p>	<p>Authorization from MedSolutions is required. Please call (866) 879-8317.</p>	
<p>Skilled Nursing Facility (SNF), Long Term Acute Care (LTAC) and Inpatient Rehab</p>	<p>Authorization from OrthoNet is required. Ask your provider to call OrthoNet at (877) 304-4419; Fax: 877-304-4409. For assistance, call Customer Service at</p>	<p><i>Provider will need to authorize continued stay after 6/30/13</i></p> <p><i>Please send a list of enrollees in any of these</i></p>

	<p>(800) 220-7898.</p> <p>If you are in a SNF, Rehab or LTAC Facility as of 6/30/2013, and your stay will continue into July, your provider must call OrthoNet to pre-authorize the continued stay.</p>	<p><i>settings who have a length of stay over 14 days, as of 6-15-2013. Include first/last/DOB/ Facility/ Facility location and Facility contact if available.</i></p> <p><i>Send by encrypted email to:</i> PCIP.Documents@geha.com, Delon.Pinto@opm.gov, Dennis.Hodges@opm.gov.</p>
Transplant – Cornea and Kidneys	<p>Authorization is <u>not required</u> for cornea or kidney transplants. Authorization from InforMed <u>is required</u> for hospital admission.</p> <p>Ask your provider/hospital to call InforMed at (800) 242-1025; Fax: (866) 315-6314.</p>	<p><i>Provider will need to authorize continued stay after 6/30/13 with InforMed.</i></p>
Transplant - Other	<p>Authorization is required for all other transplants and use of the Lifetrac Network (Select Facilities) is required. For assistance, call (800) 220-7898, ask for extension 3100 and ask to speak with a transplant nurse. The nurse will request contact information for your current transplant coordinator to initiate transition plans. To view Lifetrac Network facilities, visit https://www.lifetracnetwork.com. Click on Program Guide. See the notes at the bottom of the Program Grid to find Select network facilities.</p>	<p><i>Please submit list of pending transplant enrollees. Include first/last name, DOB, type of transplant, phase of transplant work-up (complete, in progress) date listed, facility where enrollee is listed, currently hospitalized (yes/no).</i></p> <p><i>Send by encrypted email to:</i> PCIP.Documents@geha.com, Delon.Pinto@opm.gov, Dennis.Hodges@opm.gov.</p>
Spine Surgeries	<p>Authorization from OrthoNet is required for any spinal surgery planned for 7/1/2013 and beyond. Your provider must complete an authorization form. The form can be obtained at www.pciplan.com, choose the provider tab, click on authorizations and select the Spinal Surgery form. The applicable codes are listed on the authorization form. For assistance, call (800) 220-7898, request or enter Ext. 3100, and select Option 6.</p>	<p><i>Spinal surgeries scheduled to be performed after 7/1 will need to be authorized well in advance of the surgery and BEFORE attempting to obtain inpatient authorization.</i></p>
Experimental/Investigation Surgery or Treatment	<p>Authorization is required. Please ask your provider to fax medical records (including CPT codes) to (816) 257-3255. For assistance, call Customer Service at (800)</p>	

	220-7898, request or enter Ext. 3100, and select Option 6.	
Morbid Obesity Surgeries: Roux-en-Y Gastric Bypass (RYGB), Laparoscopic Adjustable Silicone Gastric Banding (LASGB), Sleeve Gastrectomy, Biliopancreatic Diversion (BPD) and Duodenal Switch (DS) Procedure.	Authorization is required. Please ask your provider to fax medical records (including CPT codes) to 816-434-4420. For assistance, call Customer Service at (800) 220-7898.	<i>Bariatric surgeries scheduled to be performed after 7/1 will need to be authorized well in advance of the surgery and BEFORE attempting to obtain inpatient authorization.</i>
Other Notes:		
Clinical Contact		Please provide a clinical contact for your state. Include name, phone, email address. Send by encrypted email to: PCIP.Documents@geha.com , Delon.Pinto@opm.gov , Dennis.Hodges@opm.gov .
Dialysis	No prior auth required	Please review all dialysis case. Please send a list of enrollees on dialysis, first/last/DOB/ mailing address. Send by encrypted email to: PCIP.Documents@geha.com , Delon.Pinto@opm.gov , Dennis.Hodges@opm.gov .